

Troubleshooting

Troubleshoot Area

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Software Keil

- Perform Windows updates
- Disable Anti-virus software
- Download recommended Keil version 955(Uv5) ([Evaluation](#)) for Dragonchip products
- Keil PK51 version must be used in order to activate the debugger mode
 - Visit www.keil.com for detail to buy PK51 license
- Win7/8/10
 - Installation run as administrator
- Keil installation [settings](#)
- Upgrade Uv4 to Uv5
 - Install DC Tools again after Keil installation



Dragonchip Tools

- Perform Windows updates
- Disable Anti-virus software
- Install Keil before DC Tools installation
- Download the [latest version](#)
- Win 7/8/10
 - Installation run as administrator
- Before running software SLP, plug in programmer and turn on to install the USB driver



Dragonchip Products

- DC6688
 - AppNote000 (development notice)
- DC6388
 - AppNote200 (development notice)



Keil installation settings

- Keep default setting

